



Connected Warranty+1 and Connected Warranty+3 merge two services, an extended warranty and the Eaton Cyber Secured Monitoring.

To ensure total peace of mind, Eaton offers warranty extensions on top of guaranteed factory warranty. Our offers include standard exchange and repairs, covering the electronic and batteries parts together with professional helpline support. To maximize your system's uptime, Eaton offers **Cyber Secured Monitoring** as part of the **Connected Warranty+1** or **Connected Warranty+3**.

| Connected Warranty+1/ Connected Warranty+3 | |
|--|--|
| Eaton Deliverables | Benefits |
| Extended warranty (1 or 3 additional years) |> Total Protection against failures |
| Continuous monitoring by EATON specialist team |> Faster response to malfunctions |
| Real-time UPS diagnostics to validate the warranty claim |> Enhanced battery & unit replacement process |
| UPS remote monitoring portal |> Fully visibility of the UPS fleet at a glance |
| Early anomalies notification enabled by alarms management system managed by EATON service expert team |> Enhanced battery & unit replacement process |
| Comprehensive monthly Health report of UPS performance and EATON recommendations. |> Proactive maintenance investment optimization to execute only the tasks that are needed. |

Eaton Cyber Secured Monitoring is the right solution to connect your device without any compromise to security and availability. It runs on a secured cloud and allows enabling services such as Remote Monitoring, Health Reports and early anomaly detection that help to mitigate downtime risk associated with the critical components.



The Gigabit Network Card is the **industry first** to receive IEC 62443-4-2 and UL 29001-1 certifications

The IoT platform and cloud solution is ISO IEC 27001 and carrier security certified, provided by **the market leader in Europe**



“Borealis Polymers has been using Eaton Remote Monitoring to support its 26 UPSs for over 10 years. Knowing that we have an Eaton specialist provide continuous monitoring and support is of huge importance to us and gives us great peace of mind.”

Maintenance Manager, Borealis Polymers Oy

Periodical check up by Health Report

The **Health Report** of the system gives an **in-depth view** of its status, **detects** any anomaly, warns of its condition and **highlights future investments** allowing to plan the budget on time.



An Eaton secure-by-design solution

Complies with rigorous cybersecurity, privacy, requirements and testing standards.

Eaton Cyber Secured Monitoring is

An Eaton secure-by-design solution - Complies with rigorous cybersecurity process, requirements and testing standards.

[Eaton.com/cybersecurity](https://www.eaton.com/cybersecurity)

Connected Warranty+1 and Connected Warranty+3 are available for the following equipments*:

Eaton 9SX, Eaton 9PX, Eaton 9E, Eaton 5PX, Eaton 5P, Eaton 5SC

*Equipped with the gigabit network card or the industrial gateway card. Wireless options are available.

Ask for **Connected Warranty+1/ Connected Warranty+3** today from your local Eaton service or at

www.eaton.com