

Poly EncorePro 525-M Microsoft Teams Certified USB-A Stereo Headset

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.

Built-in USB-A and USB-C® connectors Answer soft-phone calls from any PC, no matter what kind of USB port you have. ¹	Full backwards compatibility for legacy equipment Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C® connectors right on the cable. ¹²	Remote firmware and cloud system updates Never worry about updates, thanks to remote firmware and cloud system updates. ¹
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- Full native Microsoft Teams experience
Call up Microsoft Teams instantly thanks to a full native Teams experience accessed right.
- Access to missed calls, voicemail, and calendar notifications
Join internal meetings without missing a beat, via instant Teams connectivity.
- Dedicated button to activate Teams
Bring in an internal expert for better customer service, or join internal meetings, with one touch of the Teams button.

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Specifications

Connectivity

Connection type: USB Type-A
Ear cushions: Artificial leather (surface material)
Headphone type: On-ear

Audio

Microphone type: Omnidirectional
Microphone bandwidth: 35 Hz to 21 kHz
Speaker bandwidth: 20 Hz to 20 kHz
Speaker size: 5.6 mm
Signal-to-noise ratio: >53 dB
Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Microsoft Teams
Special features: UC certified

Environmental

Weight and Dimensions

Product Primary Color: Black
Weight (metric): 0.052 kg
Product Dimensions (metric): 111 x 14.9 x 6.7 cm
Package dimensions (metric): 19 x 17.5 x 5.5 cm
Package Weight (metric): 0.178 kg
Cable length (metric): 208.5 cm
Product number: 783R2AA

Key Selling PointsFootnotes

¹ Available on USB models only.
² Available on QD models only.

Technical SpecificationsFootnotes

¹ SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).
² Requires Poly Lens Desktop App to enable SoundGuard Digital features.