

LED MONITOR SERVICE MANUAL

CHASSIS: LM47A

MODEL: 24/ 27BA550 24/ 27BA550-BA

24/ 27BA560 24/ 27BA560-BA

CAUTION

BEFORE SERVICING THE CHASSIS, READ THE SAFETY PRECAUTIONS IN THIS MANUAL.



P/NO: MFL71804674 (2405-REV01)

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SAFETY PRECAUTIONS

IMPORTANT SAFETY NOTICE

Many electrical and mechanical parts in this chassis have special safety-related characteristics. These parts are identified by in the Exploded View.

It is essential that these special safety parts should be replaced with the same components as recommended in this manual to prevent Shock, Fire, or other Hazards.

Do not modify the original design without permission of manufacturer.

General Guidance

An isolation Transformer should always be used during the servicing of a receiver whose chassis is not isolated from the AC power line. Use a transformer of adequate power rating as this protects the technician from accidents resulting in personal injury from electrical shocks.

It will also protect the receiver and it's components from being damaged by accidental shorts of the circuitry that may be inadvertently introduced during the service operation.

If any fuse (or Fusible Resistor) in this TV receiver is blown, replace it with the specified.

When replacing a high wattage resistor (Oxide Metal Film Resistor, over 1 W), keep the resistor 10 mm away from PCB.

Keep wires away from high voltage or high temperature parts.

Before returning the receiver to the customer,

always perform an AC leakage current check on the exposed metallic parts of the cabinet, such as antennas, terminals, etc., to be sure the set is safe to operate without damage of electrical shock.

Leakage Current Cold Check(Antenna Cold Check)

With the instrument AC plug removed from AC source, connect an electrical jumper across the two AC plug prongs. Place the AC switch in the on position, connect one lead of ohm-meter to the AC plug prongs tied together and touch other ohm-meter lead in turn to each exposed metallic parts such as antenna terminals, phone jacks, etc.

If the exposed metallic part has a return path to the chassis, the measured resistance should be between 1 M Ω and 5.2 M $\Omega.$

When the exposed metal has no return path to the chassis the reading must be infinite.

An other abnormality exists that must be corrected before the receiver is returned to the customer.

Leakage Current Hot Check (See below Figure)

Plug the AC cord directly into the AC outlet.

Do not use a line Isolation Transformer during this check.

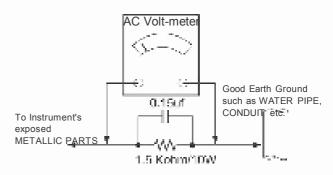
Connect 1.5 K / 10 watt resistor in parallel with a 0.15 uF capacitor between a known good earth ground (Water Pipe, Conduit, etc.) and the exposed metallic parts.

Measure the AC voltage across the resistor using AC voltmeter with 1000 ohms/volt or more sensitivity.

Reverse plug the AC cord into the AC outlet and repeat AC voltage measurements for each exposed metallic part. Any voltage measured must not exceed 0.75 volt RMS which is corresponds to 0.5 mA.

In case any measurement is out of the limits specified, there is possibility of shock hazard and the set must be checked and repaired before it is returned to the customer.

Leakage Current Hot Check circuit



When 25A is impressed between Earth and 2nd Ground for 1 second, Resistance must be less than 0.1

*Base on Adjustment standard

SPECIFICATION

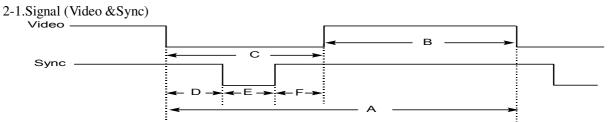
NOTE: Specifications and others are subject to change without notice for improvement.

1. General Specification

| No | General Specification Item Content | | | ont | Remark | | |
|----|-------------------------------------|--------------|---|-------------------------|--|--|--|
| 1 | Customer | | BRAND | | Remark | | |
| 2 | User Model Name | | 24BA560/24BA550/24BA450/27BA560/24BA550/24BA450 | | | | |
| 3 | | | Word Wide | | | | |
| | | | 23.8" & 27" Monitor | | | | |
| 4 | | eature | LM47A | | | | |
| 5 | Chas | ssis Name | | | | | |
| | | External SW | 5-WAY Joystick Switch | 0" = ") | | | |
| | | &Adj. | (Menu, Input, Game Mode, Po | wer Off , Exit) | | | |
| 6 | General | Function | , , | ame mode, FreeSync, HDR | | | |
| | Scope | Input | HDMI, DP USB Upstream 1ea, USB2.0 2ea | Down 2ea, USB3.2 Down | Support | | |
| 7 | 7 Power Cord | | Length: 1.87±0.05 M Shape: Desk top Color: Black | Shape : Desk top | | | |
| | | USB 3.0 UP | Length :1.8m±0.05 M Shape : Detachable Type Color : Black | | AUO P/No : 50.M2721.003 LGE P/No. : COV37849201 | | |
| 8 | Cable | Display Port | Length : 1.8 m±0.05 M ,Shape Color : Black | e : Detachable Type . | AUO P/No: 50.M2721.002 LGE P/No. : COV37849101 | | |
| | НДМІ | | Length :1.8m±0.05 M Shape : Detachable Type Color : Black | | AUO P/No: 50.M2721.001 LGE P/No: COV37849001 | | |
| 9 | Power | Power board | Model: ADO-40W1 19 Input: AC100~240V 50~60Hz, 1.5 A Max Output: DC 19V 2.2A 41.8W, Model: 24/27BA560&550 Model: ADO-28W1 19 Input: AC100~240V 50~60Hz, 1.5 A Max Output: DC 19V 1.6A 30.4W, Model: 24/27BA450 Manufacturer: SHENZHEN HONOR ELECTRONICS CO.LTD | | 41.8W & 30.4W power Board LGE P/No : EAY65899302 EAY65899202 | | |
| 10 | 10 Applying module list | | P/No | Specification | LGD OPEN Cell: | | |
| 10 | Applying module list | | 1 /110 | Opcomoation | | | |

| | | | Type Name : MN238FG01 LGE P/No: COV37825701 AUO P/No: 9F.M2307.S01 | Module Type name: MN238FG01.0 23.8" SERVICE LCM MODULE FLAT FHD | LM238WF2-SJX2 BM (AUO Dummy LCM module) |
|----|-------|---|---|---|---|
| | | | Type Name : MN270FG01 LGE P/No: COV37849401 AUO P/No: 9F.M2721.S01 | Module Type name: MN270FG01.0 27" SERVICE LCM MODULE FLAT FHD | AUO OPEN Cell: LM270WF7-SJX2 BM (AUO Dummy LCM module) |
| 11 | Screw | - | AUO P/No : 86.8A524.5R0 AUO P/No : 86.00000.629 AUO P/No : 86.00000.591 AUO P/No : 86.00000.557 AUO P/No : 86.00000.175 | M3 x L5, 16ea M4 x L5, 1ea M3 x L6, 3ea M3 x L8, 2ea M3 x L3, 2ea | All models common |

2. Signal Timing (Resolution)



2-2. H/V Timing: DP input & HDMI 1 / 2 input

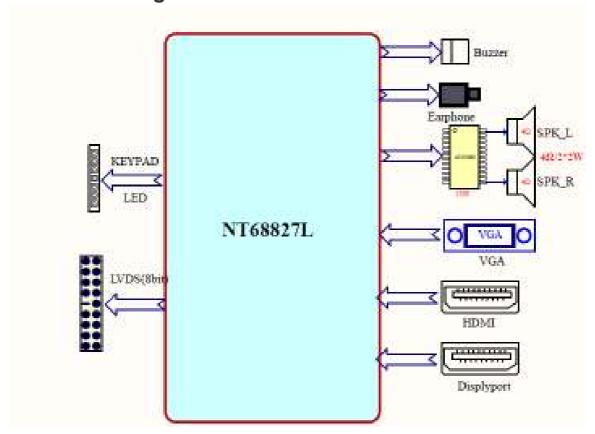
| | | | | | | | | | | | Support o | r not |
|------|-----------|--------------|-----------------------|-------------------------|--------------------|----------------|-----------------------|--------------|----------------------|-------------|-----------|-------|
| mode | section | polari ty | DOT CLOCK [MHz] | Frequency [kHz]/[Hz] | Total Period(E) | Display (A) | Front Porch (D) | Sync. (C) | Back Porch (B) | Resolution | HDMI1/2 | DP |
| | H(Pixels) | - | | 31.469 | 800 | 640 | 16 | 96 | 48 | | Yes | Yes |
| 1 | V(Lines) | - | 25.175 | 59.94 | 525 | 480 | 10 | 2 | 33 | 640 x 480 | | |
| | H(Pixels) | + | 40.00 | 37.879 | 1056 | 800 | 40 | 128 | 88 | | Yes | Yes |
| 2 | V(Lines) | + | 40.00 | 60.317 | 628 | 600 | 1 | 4 | 23 | 800 x 600 | | |
| | H(Pixels) | - | 05.00 | 48.363 | 1344 | 1024 | 24 | 136 | 160 | 1024 x 768 | Yes Yes | |
| 3 | V(Lines) | - | 65.00 | 60.0 | 806 | 768 | 3 | 6 | 29 | | | Yes |
| 4 | H(Pixels) | + | 135.00 | 79.976 | 1688 | 1280 | 16 | 144 | 248 | 1280 x 1024 | Yes | Yes |
| 4 | V(Lines) | + | 135.00 | 75.025 | 1066 | 1024 | 1 | 3 | 38 | | | |
| 5 | H(Pixels) | + | 148.50 | 67.50 | 2200 | 1920 | 88 | 44 | 148 | 1920 x 1080 | Yes | Yes |
| | V(Lines) | + | 140.00 | 60 | 1125 | 1080 | 4 | 5 | 36 | 1020 X 1000 | 100 | 100 |
| 6 | H(Pixels) | + | 185.60 | 84.364 | 2200 | 1920 | 88 | 44 | 148 | 1920 x 1080 | Yes | Yes |
| 0 | V(Lines) | + | 105.00 | 74.990 | 1125 | 1080 | 4 | 5 | 36 | 1920 X 1000 | res res | 165 |
| 7 | H(Pixels) | + | 285.50 | 137.26 | 2080 | 1920 | 48 | 32 | 80 | 1920 x 1080 | Yes | Yes |
| , | V(Lines) | + | 200.00 | 119.982 | 1144 | 1080 | 3 | 5 | 56 | | res | 162 |
| 8 | H(Pixels) | ixels) + | 304.25 | 111.857 | 2720 | 2560 | 48 | 32 | 80 | 2560 x 1440 | Yes | Yes |
| 0 | V(Lines) | 1 | 304.25 | 74.971 | 1492 | 1440 | 3 | 10 | 39 | 2000 X 1440 | 103 | 168 |
| *9 | H(Pixels) | + | 412.50 | 198.317 | 2080 | 1920 | 48 | 48 | 64 | 1920 x 1080 | Voc | Vos |
| *9 | V(Lines) | - | | 179.961 | 1102 | 1080 | 3 | 5 | 14 | 1920 X 1080 | Yes Yes | 162 |

^{* 9} Timing : Recommended timing at the HDMI and DP input

2-3. HDMI Video Input

| | Factory support mode | Horizontal frequency | Vertical frequency |
|---|----------------------|----------------------|--------------------|
| | (Preset Mode) | (KHz) | (Hz) |
| 1 | 480P | 31.5 | 60 |
| 2 | 720P | 45 | 60 |
| 3 | 1080P | 67.5 | 60 |
| 4 | 1080P | 135 | 120 |

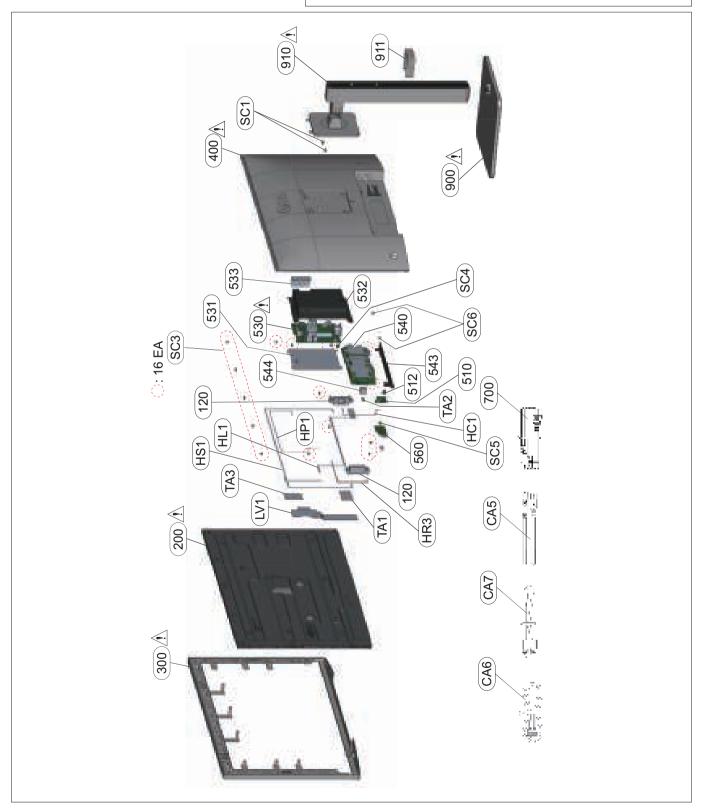
Circuit Block Diagram



EXPLODED VIEW

IMPORTANT SAFETY NOTICE

Many electrical and mechanical parts in this chassis have special safety-related characteristics. These parts are identified by \triangle in the EXPLODED VIEW. It is essential that these special safety parts should be replaced with the same components as recommended in this manual to prevent Shock, Fire, or other Hazards. Do not modify the original design without permission of manufacturer.



DISASSEMBLY AND ASSEMBLY PROCESS

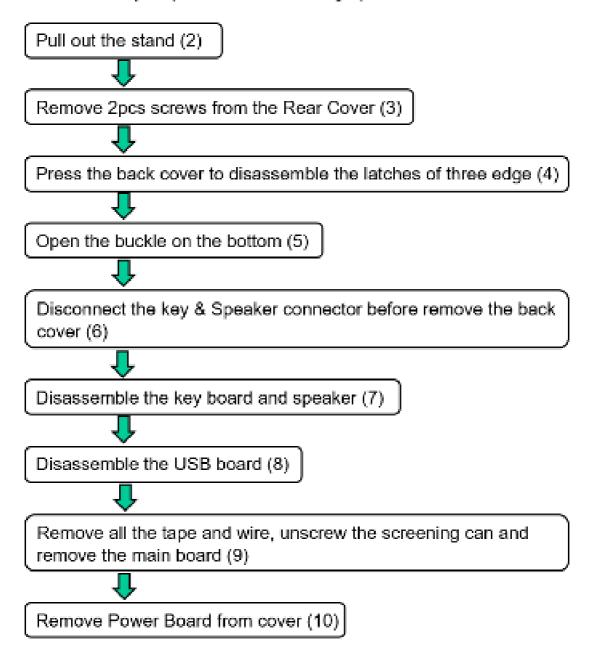
0. Tool Required

List the type that would typically be used to disassemble the product to a point where components and materials requiring selective treatment can be removed.

| Tool Description | Tool information |
|------------------|------------------|
| Screw driver | |
| Crowbar | |

1. Disassembly flow chart

This is disassembly chart .The serial number in parentheses represents the disassembly steps. When assembling , perform this chart



2. Press the button and pull out the stand at the same time



3. Remove 2pcs screws from the Rear Cover

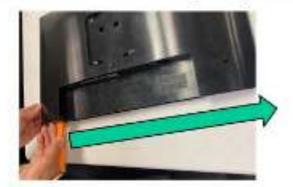


4. Press the back cover to disassemble the latches of three edge(4)





5. Use the Plastic Hera Jig to open the buckle on the bottom

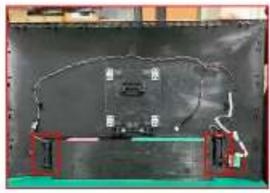


Disconnect the key connector & Speaker connector before remove the back cover





7. Disassemble the key board and speaker











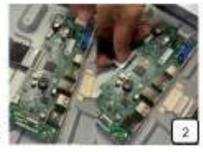
8. Disassemble the USB board





Remove all the tape and wire, unscrew the screening can and remove the main board















Remove Power Board cover by screw driver. After removing PC sheet by hand, Remove 4 pcs Screws to separate power board from cover.

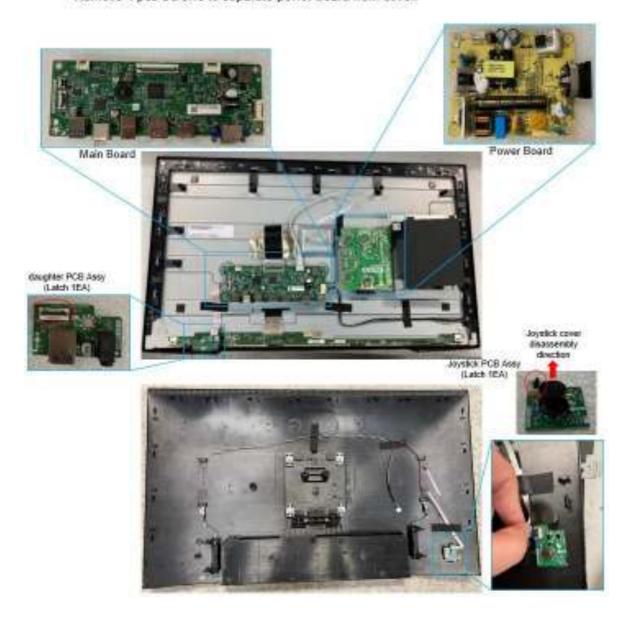






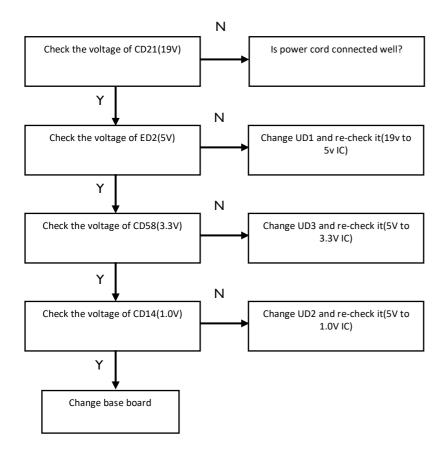


Remove Power Board cover by screw driver. After removing PC sheet by hand, Remove 4 pcs Screws to separate power board from cover.

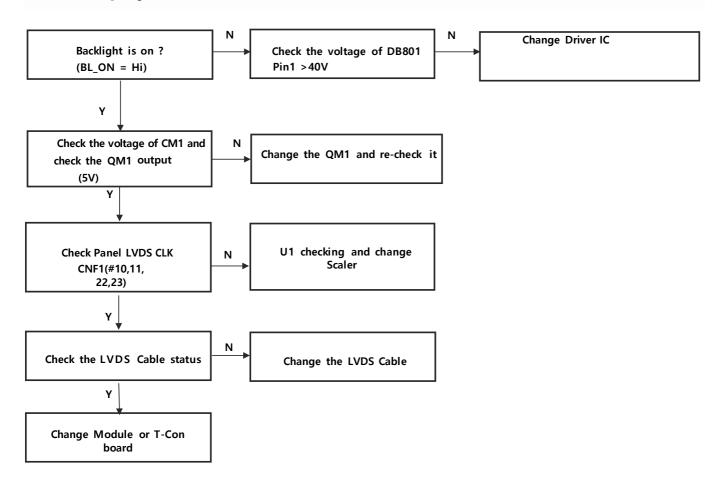


TROUBLE SHOOTING GUIDE

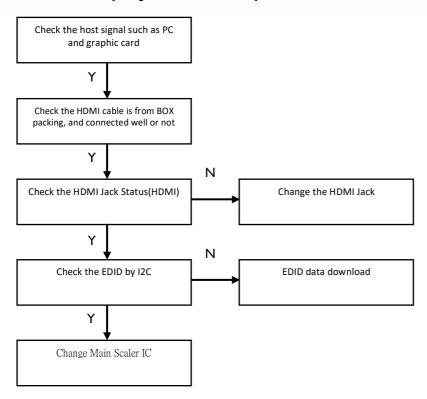
1. No Power



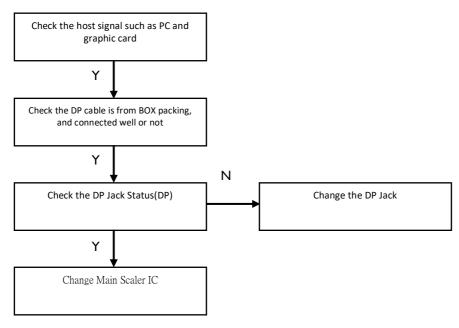
2. No Display



3. No Display for HDMI input



4. No Display for DP input

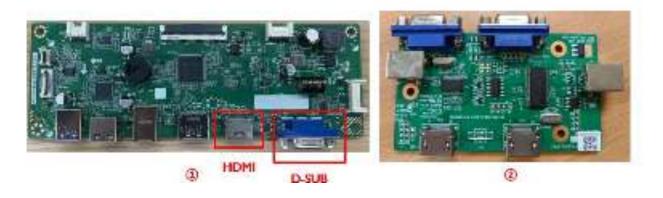


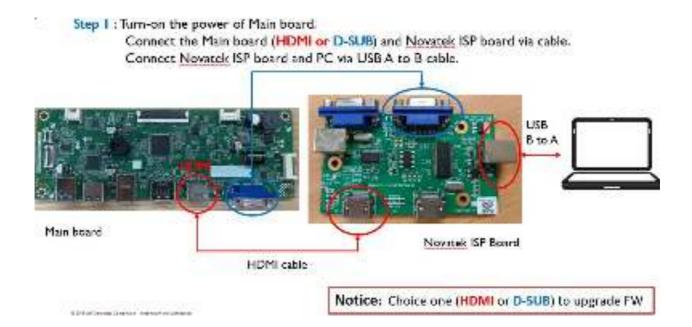
FIRMWARE UPDATE

Required Item:

- I. NT68827L Main Board
- 2. Novatek ISP Board
- 3. USB A to B Cable
- 4. HDMI or VGA Cable (choice one)
- 5. PC and EzWriter Tool

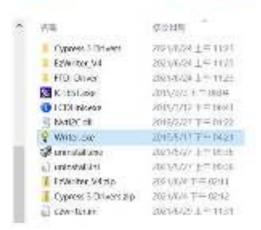






Step 2 : Execute Writer.exe

Step 3 : Set the Made to Normal Mode

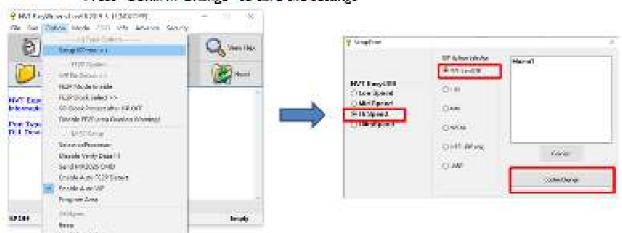


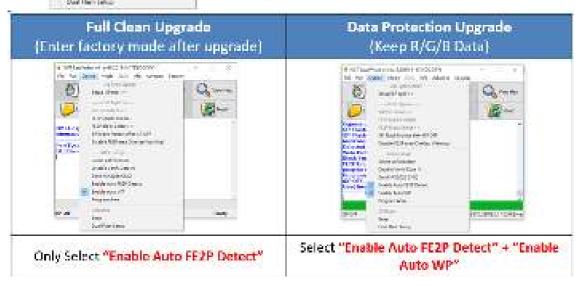


Step 4 : Click "Setup ISP tool"

Step 5 : Choose "Hi Speed" and "NVT ExsyUSB"

Press "Confirm Change" to save the settings





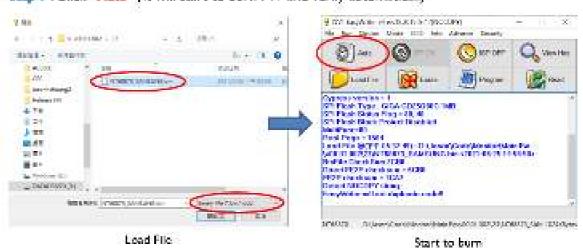
Step 6 : Click "ISP ON" to connect the Novatek ISP board

Step 7 : Click "Load File" to choose the FW file



Step 8 : Choose "Binary File" to filter. Select the FW file and open it

Step 9 : Click "Auto", it will start to burn FW and verify automatically



Step 10 : Burning process will show progress bar

Step 11: It will show "Programing Success" message after finish burning



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